



Privacy Policy

Introduction

At EcoSource Ltd, we prioritize the protection of your personal data. This privacy policy outlines our commitment to safeguarding the privacy of the information you provide us, or that we collect, during your interaction with our website, communication with us, and other related activities. We provide examples to clarify certain points, but these examples may not cover all scenarios.

Please be aware that our website may have its own terms and conditions, which may include specific privacy-related terms. In the event of any conflict, the terms of this privacy policy will prevail.

We encourage you to read this privacy policy thoroughly. By providing personal data to us, you acknowledge that we will process it according to this policy. If you choose not to provide personal data, it may affect our ability to offer the full functionality of our website and your experience with it. For any queries, please reach out to us using the contact details provided at the end of this policy.

This privacy policy covers:

- The types of personal data we may collect and how we collect it;
- How we use your personal data and the reasons for collecting it;
- How we store your personal data;
- Situations in which we may share your personal data with overseas entities;
- Our use of cookies and analytics tools;
- Your rights regarding access to and correction of your personal data;
- How to contact us for further inquiries or concerns about our handling of your personal data.

Definitions

In this privacy policy:

- "Applicable privacy laws" refer to the relevant privacy laws, codes, and regulations applicable in your country of residence, such as the New Zealand Privacy Act 2020 and the Australian Privacy Act 1988.
- "Personal data" refers to identifiable information about you, such as your name, email, address, telephone number, etc. Information that has been aggregated and anonymized to the extent that you can't reasonably be identified is not considered personal data under this policy.



- "Processing" of your personal data refers to all activities related to its use, from collection to storage and disposal, and everything in between.
- References to "EcoSource Ltd," "we," "us," or "our" are to EcoSource Ltd.
- References to "our website" are to our website at www.ecosource.ltd and any other websites and/or e-commerce platforms owned, operated, and/or managed by EcoSource Ltd.
- References to "you" or "your" are to any user of our website.

Types of Personal Data We Collect

We may collect various types of personal data, including:

- Identity data (e.g., name, job title, and business organization);
- Contact data (e.g., billing/delivery address, email address, and telephone numbers);
- Financial data (e.g., bank account and payment card details);
- Transaction data (e.g., details about payments and purchases);
- Technical and usage data (e.g., IP address, browser session data, device and network information);
- Profile data (e.g., website login, support requests, interests, feedback);
- Marketing and communications data (e.g., communication preferences, marketing material preferences);
- Requested data (e.g., any other personal data requested or provided).

Collection of Personal Data

We collect personal data through direct provision by you, automatic collection (e.g., through cookies), and indirect collection from third parties. We may collect data when you communicate with us, engage in transactions, or use our website. It's important to have the authorization of any third party whose personal data you provide to us.

Use of Personal Data

We primarily use your personal data to provide goods/services, manage our services and business, and support our relationship with you. This includes communication, transaction processing, website operation, marketing, customer support, record keeping, security, risk management, and compliance purposes.

Sharing of Personal Data

We may share personal data with third-party service providers, internal teams, business partners, legal authorities, or as required by law. We take steps to ensure the privacy and security of shared data.



Storage of Personal Data

We store personal data securely and only for as long as necessary. We implement industry-standard measures to protect your data and limit access to authorized personnel.

Overseas Disclosure

Your personal data may be disclosed to overseas recipients, subject to compliance with applicable privacy laws. We ensure that overseas transfers are handled with care and in accordance with legal requirements.

Your Rights

You have rights to access and correct your personal data. If you wish to exercise these rights or have concerns about our data processing, please contact our privacy officer.

Links to Other Websites

Our website may contain links to other websites. We are not responsible for the privacy practices of these external sites.

Changes to the Privacy Policy

We may update this policy to reflect changes in our website, services, or legal requirements. We will notify you of material changes and update the "Last updated" date accordingly.

Contact Us

For any questions or concerns regarding our privacy policy please contact us.

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